

WARRANTY SERVICE REPORT

Norco Industries Inc.
 Customer Service Dept.
 365 W. Victoria St.
 Compton, CA 90220

Report No: _____

Date	Account No.
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RETURNED BY			AUTHORIZED SERVICE CENTER		
Customer Name			Name		
Address			Address		
City	State	Zip Code	City	State	Zip Code

MERCHANDISE	LABOR, MATERIALS & PARTS USED			
Model No.	QTY	Part No.	Description	ASC Cost
Date Purchased				

REASON FOR RETURN

CONDITION OF UNIT
<div style="display: flex; justify-content: space-between;"> Like New Light Use </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> Heavy Use Moderate Use </div>

MANUFACTURING DEFECT

WORK DONE																																	
Explain: <div style="border: 1px solid black; height: 150px; margin-top: 5px;"></div>	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;"></td> <td style="text-align: right; padding-right: 10px;">Total Material Cost:</td> <td style="border: 1px solid black; width: 20%;"></td> <td style="width: 20%;"></td> </tr> <tr> <td></td> <td style="text-align: right;">Add 15%</td> <td style="border: 1px solid black;"></td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Net Material Cost</td> <td style="border: 1px solid black;"></td> <td></td> </tr> <tr> <td style="padding-right: 10px;">Labor Time</td> <td style="border: 1px solid black;"></td> <td style="border: 1px solid black;"></td> <td style="background-color: #cccccc; text-align: center; font-size: 2em;">X</td> </tr> <tr> <td style="padding-right: 10px;">Labor Rate</td> <td style="border: 1px solid black;"></td> <td style="border: 1px solid black;"></td> <td style="background-color: #cccccc; text-align: center; font-size: 2em;">X</td> </tr> <tr> <td></td> <td style="text-align: right;">Net Labor Charges</td> <td style="border: 1px solid black;"></td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Transportation Charges</td> <td style="border: 1px solid black;"></td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">TOTAL CHARGES</td> <td style="border: 1px solid black;"></td> <td></td> </tr> </table>		Total Material Cost:				Add 15%				Net Material Cost			Labor Time			X	Labor Rate			X		Net Labor Charges				Transportation Charges				TOTAL CHARGES		
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FACTORY USE ONLY		
Comments:		

SUBMITTED BY		
Name	Approved by:	Date